



Operating Rules

Welcome to our Resort. We are glad you have finally decided to relax and draw fresh strength. Before you begin to enjoy and treat yourself nice, please take a moment and get familiar with our rules and conditions for your flawless and pleasant stay.

Please do not write your comments or complaints to our chronicle.

Our chronicle serves as a historical document. Should you have any complaints or problems, report them immediately to the receptionist as only then we can insure solving your problem as fast as possible so the rest of your stay is perfect.

Should there be any malfunctions or damages in your room, please report them immediately to the reception.

During your stay, you can use a private entrance to our wellness centre and also many of our massages done by our physiotherapist.

Please inform yourself about the current prices and wellness centre entrance availability.

Children up to age 12 are not permitted to enter the wellness centre. Please note that loud sounds can be heard outside the wellness centre. For our hot tub pollution we charge a single fee of 3 000 CZK.

Pollution of the whirlpool means cloudy water, broken glass, and throwing objects.

Residence with a pet:

Please take a note of the following:

Never leave your pet alone in your room. The pet can seriously damage or destroy the furniture, door or any other property of the room.

Clean up the excrements of your pets on our gardens. We want a nice and clean environment for our guests.

Always have your doggies on a leash.

For a pollution done by your pet we charge a single fee of 500 CZK

Fitness:

Fitness is free to use by all our guests.

Children up to age 15 are not allowed to enter fitness without supervision of a parent.

Check-out:

On the day of your departure, please clear out your room until 11:00.

You can store your luggage on the reception.

You can buy a later check-out for until 13:00 for 300 CZK per person.

Residence with children:

Please have respect for other guests and their vacation. The quiet hours start from 22:00 therefore no loud activities are permitted.

Mind that your children abide quiet hours.

While entering the biotope pool, take extra caution as the stairs to the pool tend to be very slippery sometimes.

We have two lovely cats, which move freely around the hotel – Béd'a and Béd'a – therefore please ensure, that children treat them carefully and with respect. Do not let them carry Béd'as in their arms and make sure they stroke them gently.

Do not leave your kids without supervision, particularly near the outside gardens and pools.

Consult feeding our fish only with personnel.

It is prohibited to walk on the pool embankments and rockeries. Do not throw rocks or any other items to our pools please.

Resort Boží Oko s.r.o. does not take any responsibility for any injuries sustained by the guests.

Room Precepts:

Smoking is strictly prohibited in all our rooms even when smoking near a window. Failure to comply will result in a one-off penalty of 1 000 CZK

Please do not move any furniture over your room throughout your stay.

It is crucial to close all windows, especially roof windows, when guests leave their room. Hard rain can damage the space below the windows. If, by the faulty behaviour of the guest, the rain will destroy the floor or any other furniture in the room, the guest is obliged to pay all expenses needed to fix the damaged items in full amount.

For the loss of room keys we charge a one-off penalty of 500 CZK.

Cleaning Service:

Room cleaning is not carried out every two days. If a guest wishes to have their room cleaned, they need to hang a sign on the outside room door handle. Guests can also ask for cleaning on the reception.

Restaurant:

Opening time: 08:00 – 10:00 13:00 – 22:00

Wi-Fi access: Network name: Bozi Oko – Public, Penzion

Password: bozi1234567

Alternative Password: 1234567bozi

By using our accommodation services, our guests automatically comply with all of our terms and conditions.

Resort Boží Oko s.r.o. does not in any case take any responsibility for any physical or mental injury done to the clients of the facility.

We wish you a pleasant stay.



wellness hotel



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